



Zeroplus Technology LAP logic analyzer

—Solution for Install and procedure of Window 8 / 8.1 problem

◆ Problem: Driver install failure in install shield

This problem occurs in some product brands that equipped with window 8 OS and system will directly fail during installation.

Solution: Manually decompress "Driver must file" within the disc. and then install it manually.

◆ Manual installation procedure as follows:

1. Turn off window driver digital signature
2. Connect instruments with PC / NB / Tablet
3. Install the main program "Application Setup". Please go to step 5 if fail occur during Driver installation.
4. Check the following path if there are two Driver File (bulkusb.inf, bulkusb.sys), if so, go to step 7
C:\Program Files\PC-Based Instrument\ZEROPLUS\DRIVER - 32bit
C:\Program Files (x86)\PC-Based Instrument\ZEROPLUS\DRIVER - 64bit
5. Manually extract the Setup / Data1.cab in the installation Driver CD. Then decompression the two file: bulkusb.inf, bulkusb.sys
6. Copy or cut and pasted the file in either the following path:
C:\Program Files\PC-Based Instrument\ZEROPLUS\DRIVER - 32bit
C:\Program Files (x86)\PC-Based Instrument\ZEROPLUS\DRIVER - 64bit
7. Go to the Device Manager and manually update the instrument Driver (please specify Driver installation path)